

Il Castello di Fulignano

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FAX RESERVATION FORM

IMPORTANT: Fill in the form in a readable way and send it to **0039+(0) 577 981664**

FIRST NAME..... LAST NAME.....

STREET..... NUMBER.....

CITY..... POST CODE..... COUNTRY.....

MOBILE PHONE..... FAX..... EMAIL.....

PLEASE MARK THE APPROPRIATE BOX:

I WOULD LIKE TO

CONFIRM

MODIFY

CANCEL

MY RESERVATION

NAME OF THE APARTMENT TO BE RESERVED.....

DATES OF STAY: FROM..... TO.....

TOTAL NUMBER OF ADULTS OCCUPANTS:

PETS, TYPE OF ANIMAL SIZE.....

DESIRED WAY OF PAYMENT:

CREDIT CARD

WIRE TRANSFER

PAYPAL

DECLARING AWARENESS / AGREEMENT WITH THE TERMS AND CONDITIONS GOVERNING THE RESERVATION, CANCELLATION AND PAYMENT POLICIES OF THE "CASALE DI VILLORE", I CONFIRM MY RESERVATION.

DATE.....

SIGNATURE

WITH THE COMPLETION AND POSTING OF THIS RESERVATION FORM I AUTHORIZE IL CASTELLO DI FULIGNANO TO USE THE INFORMATIONS THEREIN TO RESERVE, COLLECT PAYMENT AND PREPARE ACCOMMODATIONS FOR MYSELF AND MY PARTY.

DATE.....

SIGNATURE.....

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GENERAL TERMS AND CONDITIONS

Check-in/Check-out:

CHECK-IN between 4:00 pm and 6:00 pm for all apartments.

CHECK-OUT by 10:00 am

In the event of late arrival, guests must notify Il Castello di Fulignano by calling +39 338 8010912 from any fixed or mobile telephone.

Services included:

Water, electricity, gas, linens, Wi-fi internet connection, final cleaning upon departure, parking, use of the swimming pool and taxes (VAT 10%).

Services not included:

- Heating (Euro 3,8 per mc) - from 01 november to 30 april (if used);
- Additional cleaning (available upon request at 20 Euro per person);
- Cribs for infants (0-3 years) at 5 Euro per day;
- Change of towels 5 Euro per person;
- Pets at 5 Euro per day.

Cancellation policy:

Date of Cancellation	Penalty
More than 42 days prior to arrival	30%
41 to 15 days prior to arrival	50%
14 days to 24 hours prior to arrival	80%
Cancellations without prior notification are subject to a 100% cancellation fee.	

Payment Policy:

When	What	Amount
Upon reservation	Deposit	30% of total sum due
At least 42 days before arrival	Final Balance	70%

General Conditions:

Reservations made less than 42 days prior to the arrival date are to be paid in full upon confirmation of the reservation.

Reservations must be made in writing using the online reservation form or via fax.

Once the reservation is confirmed and the down payment is received, a voucher will be issued. This voucher must be printed and presented to reception at Il Castello di Fulignano. Should the voucher not be presented, Il Castello di Fulignano reserves the right to vary the prices and conditions stated in the voucher. Once the reservation is confirmed, any modification or cancellation request must be communicated to Il Castello di Fulignano. Cancellations and modifications are to be made using the same form, found on this web site, that you used to make the reservation. Modification or cancellation requests will only be considered valid if made using this method. We will notify you of all actions regarding your reservation via e-mail or alternatively via fax.

Occupancy:

Only the persons and/or pets listed on the reservation form and acknowledged by Il Castello di Fulignano are permitted to stay on the property. Guests are obliged to inform the management of any pets they intend to bring along with the number of and size of said animals. Guests are obliged to watch and clean up after their pets, particularly in the property's common areas.

Maintenance:

The owner and/or members of the staff of Il Castello di Fulignano reserve the right to enter the units for maintenance purposes.

Legal jurisdiction:

Il Castello di Fulignano lies within the legal jurisdiction of the Province of Siena. Any legal issues regarding reservations or stay at Il Castello di Fulignano are subject to the dictates of Italian law.